



## BOIL WATER NOTICE REMAINING IN EFFECT

### *FOR IMMEDIATE RELEASE*

**AUGUST 14<sup>th</sup>, 2025 - PRINCE RUPERT** – The Boil Water Notice remains in effect while City staff and our consulting team continue to investigate the situation and determine the necessary corrective actions. At this time, we do not have a confirmed timeline for when the notice will be lifted.

Work is ongoing to identify the underlying cause and ensure the water system meets all safety and quality requirements before the notice can be removed. Further updates will be shared as soon as more information is available.

#### **BACKGROUND:**

A Boil Water Notice means that residents and water system users must heat the water to a rapid boil for at least 1 minute then cool and place in a food grade storage container. This must be done in advance of consumption for brushing teeth, drinking and cooking, washing vegetables for consumption raw, and making ice. Use of water for bathing and washing clothes is considered safe without boiling.

Owners of public facilities are requested to post Boil Water Notices at all sinks or drinking water fountains accessible to the public, alternatively, public fountains and taps should be turned off). As opportunities arise they must also advise their clientele verbally of the Boil Water Notice.

We also ask that residents please share this information with your neighbours.

The City sent this notice on August 6th to local media and directly to residents via our municipal app and Connect Rocket emergency alert program. If you or someone you know have not subscribed to these services, please do so at [www.princerupert.ca/emergency](http://www.princerupert.ca/emergency).

#### **MEDIA CONTACT:**

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