



FOR IMMEDIATE RELEASE

BOIL WATER NOTICE IN EFFECT

PRINCE RUPERT, JULY 19, 2024 – Northern Health has requested the City issue a Boil Water Notice due to potential impacts to water quality as a result of (vital) equipment replacement. Staff are in the process of water system revitalization on many fronts and as this work progresses, equipment needs to be taken on and off line. We note that the Boil Water Notice was issued due to equipment repair/replacement and is not pathogenic.

The City will notify the community as soon as the Notice is lifted via all official channels. We appreciate your patience while we work on critical repairs.

What to do in a Boil Water Notice

A Boil Water Notice means that residents and water system users must heat the water to a rapid boil for at least 2-3 minute then cool and place in a food grade storage container. This must be done in advance of consumption for brushing teeth, drinking and cooking, washing vegetables for consumption raw, and making ice. Use of water for bathing and washing clothes is considered safe without boiling.

Owners of public facilities are requested to post Boil Water Notices at all sinks or drinking water fountains accessible to the public, alternatively, public fountains and taps should be turned off). As opportunities arise they must also advise their clientele verbally of the Boil Water Notice.

We also ask that residents please share this information with your neighbours.

The City has sent this notice to local media and directly to residents via our municipal app and Connect Rocket emergency alert program. If you or someone you know have not subscribed to these services, please do so at <https://princerupert.connectrocket.com/>.

MEDIA CONTACT:

Rosa Miller, Director of Corporate & Legislative Services

City of Prince Rupert

Office: (250) 627 0973

Email: rosamaria.miller@princerupert.ca